



EM – TECHNICAL NOTE 23-07

BATTERY


EM is always looking forward to improving their products and always care about customer feedback.

Our user manual has been updated as below:






- Disconnect the charger from the battery.



Pull back the metallic part of the connector, then turn to left, then pull the connector

- Only on 25A charger, switch of the switch located on the back side

- Unplug the charger from the wall plug.



⚠ When the motorcycle is charging, do not turn on the motorcycle using the ignition key, it would immediately stop the charging process.

⚠ Take care to do not put any metal object or water inside the battery charge plug on the battery.

⚠ Do not leave the charger connected to the battery after charge.

⚠ In the event of abnormal symptoms:

- LED 2 remains green when connected but does not turn red (the battery is not charging)
- Incomplete charge (< 90%)
- Noise
- Excessive heating

Please stop using or charging the battery and contact your official EM dealer as soon as possible.

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Please make sure that in case of any abnormal behavior of the battery, that we **end user** will not try to “force” the full charge of the battery by charging several times repetitively.

Please stop using or charging the battery and contact your official EM dealer.

This can damage more the battery that the potential initial problem.

Thanks for understanding.

EM R&D team